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CONFIRMATION NO. 2978

<b>SERIAL NUMBER</b> 10/605,979	<b>FILING OR 371(c) DATE</b> 11/11/2003 <b>RULE</b>	<b>CLASS</b> 706	<b>GROUP ART UNIT</b> 2129	<b>ATTORNEY DOCKET NO.</b> BUR920030162US1	
<b>APPLICANTS</b> Bruce H. Alvarez, South Burlington, VT; Steven R. Bergeron, Milton, VT; William J. Cavanaugh, Colchester, VT; Michael S. McClintock, Williston, VT;					
<b>** CONTINUING DATA *****</b> NONE - <i>MB</i>					
<b>** FOREIGN APPLICATIONS *****</b> NONE <i>MB</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 03/02/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>[Signature]</i> Examiner's Signature <i>[Initials]</i>		<b>STATE OR COUNTRY</b> VT	<b>SHEETS DRAWING</b> 4	<b>TOTAL CLAIMS</b> 41	<b>INDEPENDENT CLAIMS</b> 7
<b>ADDRESS</b> 29154					
<b>TITLE</b> AUTOMATED KNOWLEDGE SYSTEM FOR EQUIPMENT REPAIR BASED ON COMPONENT FAILURE HISTORY					
<b>FILING FEE RECEIVED</b> 1492	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		